



REPUBLIC OF THE PHILIPPINES
PRESIDENTIAL COMMUNICATIONS OPERATIONS OFFICE
Tanggapang Pampanguluhan sa Operasyong Komunikasyon
Ermita, City of Manila

SUPPLEMENTAL BID BULLETIN NO. 1
30 May 2022

**Supply, Delivery, Installation, and Provisioning of Internet Bandwidth for
the Presidential Communications Operations Office (PCOO) - 3 Lots**
(Procurement/Contract Nos. 2022-PCOO-I-146 A to C)

Anent the Pre-Bid Conference held on 23 May 2022 for the above-cited procurement, and the queries received by the Bids and Awards Committee, please be informed of the following clarifications made:

COMMENTS/ CLARIFICATION	ANSWER/RESPONSE
<p>Clarification on Technical Specifications, Mandatory Requirement, item no. 5:</p> <p><i>Guaranteed response time of 15 minutes from receipt of notice of the fault. And submission of incident report within 24 hours from resolution of faults encountered.</i></p> <p>Whether the expected response within the 15-minute period pertains to the ticket issuance.</p> <p>Whether the Incident Report should be submitted 24 hours after the ticket closure.</p>	<p>Yes, the period provided is for the acknowledgement of the service provider of the notice/issue via email.</p> <p>The Incident Report should be submitted within 24 hours from resolution of issue/faults encountered.</p>
<p>Clarification on Technical Specification, Mandatory Requirement, item no. 6:</p> <p><i>Must be able to attain connectivity latency of at least 20 ms. to verify, testing of latency. It will be done by conducting ping test from a single workstation to router.</i></p> <p>Clarified which router is being referred to.</p>	<p>Pertains to the router to be installed by the supplier/service provider on the premise (PCOO Office at Times Plaza Building, U.N Avenue, Manila/FOI-PMO Office, San Miguel, Malacañang).</p>
<p>Whether the PCOO will issue a Certificate upon completion of the conduct of Ocular Inspection.</p>	<p>Yes.</p>

<p>Whether Service Providers can join and win both lots 1 & 2.</p>	<p>As provided for in the Instruction to Bidders, interested suppliers have the option of submitting bids for:</p> <ul style="list-style-type: none"> a. only one [1] Lot; b. combination of Lots 1 & 3; c. combination of Lots 2 & 3. <p>However, bid submission for both Lots 1 (Primary Connection, Times Plaza Building) and 2 (Secondary Connection, Times Plaza Building) is not allowed.</p>
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Pursuant to Section 22.5 of the 2016 Revised Implementing Rules and Regulations of Republic Act No. 9184, this Supplemental/Bid Bulletin is issued for the information and guidance of all prospective bidders and shall form an integral part of the Bidding Documents issued for said the project.

Should you have further concerns, you may contact the BAC Secretariat through the details below:

Atty. MARK WAYNE E. EUBANK
Head, Bids and Awards Committee Secretariat
Presidential Communications Operations Office
7th Floor, Times Plaza, UN Avenue Manila
Telefax No. (02) 8735-6170
Email: bac1@pco.gov.ph
Website: <https://pcoo.gov.ph>

For information and guidance.

Original Signed
Usec. OMAR V. ROMERO
Chairperson, Bids and Awards Committee

CERTIFICATION

<p>The answers provided on the matters raised on the Technical Specifications is based on the requirements of the End-User Unit representative:</p> <p style="text-align: center;"><i>Original Signed</i> DOPHINE MICHELLE V. BRITANICO <i>End-user Unit representative</i></p>	
<p>Prepared by:</p> <p style="text-align: center;"><i>Original Signed</i> JOY MARIE P. PALOMA BAC Secretariat SAO, Procurement Division</p>	<p>Approved for release by:</p> <p style="text-align: center;"><i>Original Signed</i> ATTY. MARK WAYNE E. EUBANK Head, BAC Secretariat Director III, Procurement Division</p>